



**Community and Public Sector Union, NSW Branch**  
**Branch Secretary** Stewart Little

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9 August 2021

Tony Voss  
Operations Director  
Serco Justice and Immigration

BY EMAIL: [Tony.Voss@serco-ap.com](mailto:Tony.Voss@serco-ap.com)

Dear Tony

**RE: Clarence Correctional Centre enterprise bargaining**

We write regarding the enterprise bargaining between the CPSU NSW and Serco with respect to Correctional Case Officers employed at Clarence Correctional Centre.

You will recall that following the rejection by 82% of the employees covered by a proposed agreement put to them by Serco, the CPSU NSW wrote to the company on 20 July 2021 seeking negotiations to recommence and suggesting available dates for this to occur. All of these proposed dates have now elapsed.

Serco replied on 23 July 2021 advising that it would be "in contact with you shortly", but at the time of writing nothing has been received.

It has now been more than two weeks since your last correspondence on this matter, and our last bargaining meeting was on 18 June 2021, some seven weeks ago.

The CPSU NSW remains committed to finding a fair and deserved outcome for its members that is reflective of the quality of the work they perform for the company.

These delays are unacceptable to the CPSU NSW and its members. We consider Serco's failure to nominate a resumption date for negotiations a potential breach of the good faith bargaining provisions of the *Fair Work Act 2009* (Cth), specifically section 228(1)(a).

The CPSU NSW advises that it may seek bargaining orders should a suitable date not be nominated by Serco for negotiations to resume by COB Friday 13 August 2021 on the terms outlined in its aforementioned letter, and this correspondence should serve as notice of our concerns in writing pursuant to section 229(4)(b) of the Act.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Troy Wright'.

Troy Wright  
Branch Assistant Secretary