



**Community and Public Sector Union, NSW Branch**  
**Branch Secretary** Stewart Little

160 Clarence Street, Sydney NSW 2000 GPO Box 3365, Sydney NSW 2001  
☎ 1300 772 679 📠 (02) 9262 1623 ✉ cpsu.nsw@psa.asn.au 🌐 www.cpsunsw.org.au **ABN** 11 681 811 732

In reply please quote: TW:sl

5 November 2020

Mr Glen Scholes  
General Manager  
Clarence Correctional Centre  
313 Avenue Road  
LAVADIA NSW 2462

BY EMAIL: [glen.scholes@serco-ap.com](mailto:glen.scholes@serco-ap.com)

Dear Mr Scholes

**RE: Clarence Correctional Centre rosters**

The CPSU NSW is being advised by its members that Serco is considering a change in its rostering practices, and if this is the case, it seeks consultation as required by the relevant industrial instrument.

Clause 28 of the applicable *Corrections and Detention (Private Sector) Award 2020* requires an employer to consult with employees (and their representatives, in this case being the CPSU NSW) on any proposed change to a regular roster by providing information about it and inviting feedback.

The CPSU NSW understands that Serco is proposing to introduce standard eleven hour shifts, which would constitute a change sufficiently significant to trigger these consultation provisions. This would be the second occasion in only a few months where the CPSU NSW has had cause to remind Serco of this obligation. Obviously if a change in rosters is not being considered and the CPSU NSW is being misinformed, we would appreciate being so advised.

Of greatest concern is that this change is proposed to commence *next week*. For consultation to be genuine, this simply cannot occur.

A failure to consult regarding the rosters may invoke the dispute resolution clause of the Award.

I can be contacted via [slockey@psa.asn.au](mailto:slockey@psa.asn.au) to set up a meeting date for the stated purpose, or alternatively if this is not necessary via correspondence. Given the urgency of this matter however, a response within twenty four hours to this correspondence being sent is required.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Troy Wright', written in a cursive style.

Troy Wright  
**Branch Assistant Secretary**