



20 March 2019

Member Support Centre extends hours for COVID-19

The PSA/CPSU NSW is here for you.

The COVID-19 outbreak has many members confused, worried and anxious at work. The PSA/CPSU NSW Member Support Centre (MSC) is the first port of call for many members looking for information on workplace matters in times of uncertainty.

For the next two weeks, the MSC will be open seven days to take your calls and emails.

On Monday to Friday, we will be open 8:00am to 5:30pm. These opening times are an hour earlier and half an hour later than usual. These hours will commence Monday 23 March.

If you cannot call on weekdays, we have staff available 10:00am to 3:00pm on Saturday and Sunday. This arrangement commences tomorrow.

In two weeks, these extended hours will be reviewed.

These extended hours are only for MSC inquiries and not for Membership or other calls.

To contact the MSC, please call 1300 772 679 or (02) 9220 0900, or email membersupport@psa.asn.au.

Click [HERE](#) to see a video message from General Secretary Stewart Little on how your union is dealing with the COVID-19 outbreak.

