

## Disability Support Workers – Dispute resolution rostering principals

### How to raise your concerns on rosters

As many of you would know, the Rostering Principles were incorporated into the Community Living Award by a variation of the Award by the Commission on 20 August 2017.

Due to the rostering principles now being part of the Award, any breach of the principles is now a breach of the Award.

If you have a concern about the roster and believe the rostering principles have not been followed, the dispute-resolution process contained in the rostering principle needs to be followed. It is even more important with the transition to the Federal Industrial Relations system that the correct dispute resolution procedures are followed, to ensure that we are able to take any breach to the Fair Work Commission.

The dispute resolution clause in the rostering principles is as follows:

In the first instance concerns about rostering should be the subject of discussion between the staff members involved and their immediate supervisor. Team meetings or supervision sessions may be the appropriate forum for these discussions. In the case that the matter remains unresolved, the matter should be raised with the Coordinator Accommodation and Respite who will address the issue if necessary with the Manager, Accommodation and Respite.

### What does this mean?

Members should raise their concerns first with the Team leader, if you are unable to resolve the issue there, you can then go to the CAR. If the concern is still not resolved or you feel uneasy about raising the issue and would like assistance you can contact your union, PSA/CPSU, to assist at [DisabilityCPSUNSW@psa.asn.au](mailto:DisabilityCPSUNSW@psa.asn.au) or your union delegate.

If you would like a copy of the rostering principles please click [HERE](#).

